

New
August 2017



2017 EURO



BROCHURE

A new range from 2017 of delightful lamps for the home

Cupcake | Plane | Snail

Showcase at www.littlelampcompany.com

Retailers visit newiq.co.uk to open an account. MOQs apply



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company
.com

NewIQ BVBA, Neervelden 26, 2930 Brasschaat

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Model : The Cupcake Lamp LLC.001.x.

Description: Our signature lamp. A modern classic, bedside / kitchen / room. PVC body with low power 12V LED electrics, supplied with 110-220V EU adapter. 22 cm tall/wide. 620g.

SKU	Colour	Model	EAN / Barcode	Trade price EUR	SRP EUR
LLC.001.01	cupcake lime green	12V EU	0-634154-076682	POA	59.99
LLC.001.02	cupcake pastel blue	12V EU	0-634154-076699	POA	59.99
LLC.001.03	cupcake pastel pink	12V EU	0-634154-076705	POA	59.99
LLC.001.04	cupcake vanilla white	12V EU	0-634154-077535	POA	59.99

Single Box

Pick & mix 6 pieces from across our range, any colour combination to fill a single box. See price list.

Triple Box

Economical shipping rates are available for multiples of 3 boxes supplied packed to a carton. Our box and carton have been designed to maximise shipping value for you. You have the option to pick and mix 3 single boxes as you like - or if you wish to maximise your shipping cost, you can choose a single model per box, any mix of colours, so we can pack more for you for the same price. Price list refers.

Model: LLC.001 cupcake

Size : 22 cm high and wide

Weight : 620g inc. wall adapter

Colour variants: green blue pink white

Fitting variants : 2 PIN EU only

All lamps CE approved & independently safety tested. 110-220V mains powered 12V low power LED, 1.5m cable & switch.

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Model : The Plane Lamp LLC.002.x.

Description: A favourite for many customers. A modern take on the classic shape. PVC body with low power 12V LED electrics, supplied with 110-220V EU adapter. 26 cm long and wide. 670g.

SKU	Colour	Model	EAN / Barcode	Trade price EUR	SRP EUR
LLC.002.01	plane lime green	12V EU	0-634154-076835	POA	64.99
LLC.002.02	plane night sky blue	12V EU	0-634154-076842	POA	64.99
LLC.002.03	plane pastel pink	12V EU	0-634154-076859	POA	64.99
LLC.002.04	plane vanilla white	12V EU	0-634154-077481	POA	64.99

Single Box

Pick & mix 6 pieces from across our range, any colour combination to fill a single box. See price list.

Triple Box

Economical shipping rates are available for multiples of 3 boxes supplied packed to a carton. Our box and carton have been designed to maximise shipping value for you. You have the option to pick and mix 3 single boxes as you like - or if you wish to maximise your shipping cost, you can choose a single model per box, any mix of colours, so we can pack more for you for the same price. Price list refers.

Model: LLC.002 plane

Size : 26 cm long and wide 14cm tall

Weight : 670g inc. wall adapter

Colour variants: green blue pink white

Fitting variants : 2 PIN EU only

All lamps CE approved & independently safety tested. 110-220V mains powered 12V low power LED, 1.5m cable & switch.



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New
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Model : The Snail Lamp LLC.005.x.

Description: A cute, smooth character, bedside / kitchen / room lamp. PVC body with low power 12V LED electrics, supplied with 110-220V EU adapter. 26 cm long 10 cm wide. 440g.

SKU	Colour	Model	EAN / Barcode	Trade price EUR	SRP EUR
LLC.005.01	snail lime green	12V EU	0-634154-077337	POA	49.99
LLC.005.02	snail pastel blue	12V EU	0-634154-077344	POA	49.99
LLC.005.03	snail pastel pink	12V EU	0-634154-077351	POA	49.99
LLC.005.04	snail vanilla white	12V EU	0-634154-077580	POA	49.99

Single Box

Pick & mix 6 pieces from across our range, any colour combination to fill a single box. See price list.

Triple Box

Economical shipping rates are available for multiples of 3 boxes supplied packed to a carton. Our box and carton have been designed to maximise shipping value for you. You have the option to pick and mix 3 single boxes as you like - or if you wish to maximise your shipping cost, you can choose a single model per box, any mix of colours, so we can pack more for you for the same price. Price list refers.

Model: LLC.001 cupcake

Size : 26 cm long 10cm wide 20cm high

Weight : 440g inc. wall adapter

Colour variants: green blue pink white

Fitting variants : 2 PIN EU only

All lamps CE approved & independently safety tested. 110-220V mains powered 12V low power LED, 1.5m cable & switch.

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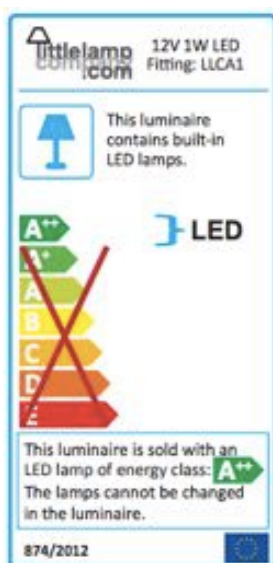
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quality service
customer first
care personal
professional
detail attentive

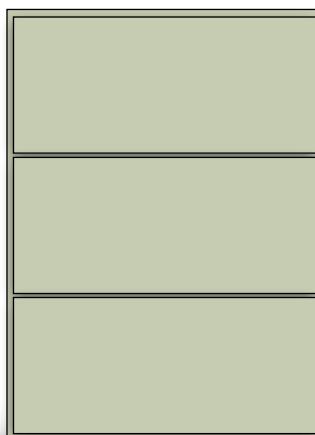
safe	rated for over
12v LED	20,000 hrs
child friendly	no bulbs
ultra low power	no fuses
with 2 yr warranty	no fuss

meticulously prepared from stock in Belgium



Triple Box
3 boxes to a Carton

Single Box x 6 lamps



Carton measurement (3 Boxes)
80cm x 45cm x 62cm ~ 20kg.

Single Box measurement
60cm x 43cm x 26cm ~ 5kg.

Placing an order with NewIQ BVBA constitutes explicit acceptance of these Terms and Conditions.

1. Ordering

1.1 Minimum order quantities apply, to ensure maximum use of available shipping volume for you. All lamps are held in stock, warehoused in Belgium. Stock levels dependant, restock is normally 4-6 weeks, please check first for large orders. Orders are binding; it is the responsibility of the client to ensure the correct SKU and colour variations are requested. NewIQ are closed in August and 2 weeks at Christmas.

2. Dispatch times

2.1 Pending stock availability, orders will normally be dispatched within 2-3 working days, with most European locations shipping within a further 2-3 days.

3. Credit

3.1 NewIQ standard policy for payment is proforma for all initial orders. Most overseas clients will remain proforma, unless arranged by exception. UK, Benelux, French and German clients, where we have legal representation readily available, may be offered NET 30 for subsequent orders.

3.2 Without exception, if payment is not received inside the agreed credit term, then 14 days after the NET 30 payment is due, a payment warning will be issued stating that 30 days after due date 3% interest will be added to the NET value due on the unpaid invoice.

3.3 If payment is not received within 30 days of reminder of an overdue invoice, or if the client is 'un-contactable' by the primary means of communication provided by the client, then formal action will be taken including the use of credit agencies, and 3rd party recovery agents.

3.4 3% interest will be added to the NET value of the invoice for each subsequent 30 days that the invoice remains unpaid.

3.5 Clients who have not paid within 14 days of receiving a late payment notice on a NET 30 invoice, will automatically revert to proforma invoicing for all future orders.

4. Returns policy

4.1 NewIQ provide a 2 year warranty on all lamps to end users. End users can register at www.littlelampcompany.com for warranty, claims, and support. Guidelines for returns are :

4.2 Our lamps consist of 3 parts. The plastic body. The wall adapter, and the LED module (part of the white base). Access to the LED module is not normally required, but in the event that it needs replacing, a video is available at www.littlelampcompany.com/relamp also provided as a link on the bottom of every lamp sold. Retailers are requested to diagnose which of the 3 parts is at fault on return, and NewIQ will credit the relevant single part to the next order.

4.3 Our products are hand made, initially moulded from clay, and the final designs are oven baked, the 'look/feel/effect' of a given lamp therefore differs lamp to lamp. Air bubbles, shadows, and a hand made feel are all intentional and part of our lamp range charm. Returns on the basis of look/feel/effect will therefore not generally be accepted as our marketing material highlights the hand made nature of our designs, and the natural inconsistencies that occur through oven heating.

4.4 If a reseller wishes to trial a color/or new item it is highly recommended to take a 'Starter Box' and request the new item in small quantity. In the event that returns are requested on style/feel, this must be requested within 7 days of receipt and return shipping will be at the retailers cost.

4.5 If goods supplied are proven to be faulty, NewIQ will arrange for return and replacement of the relevant identified faulty part (see 4.2 parts to the lamp) by our own preferred courier, or your return, whichever NewIQ deem the most suitable. The returning party is responsible for identifying the faulty part, the whole lamp should not be returned, only that faulty component.

4.6 Items returned and found not to be faulty will not be reimbursed and will be subject to a restocking fee of 5% of the value of the entire lamp. Replacement goods will, in the vast majority of cases, be credited to a subsequent order.

4.7 NewIQ expect stockists to deal with day to day returns of faulty or disputed goods between the retailer and their customer. End customers are encouraged to register their warranty directly with www.littlelampcompany.com to assist tracking of purchased lamps to enable stockists and NewIQ to identified warranted lamps. NewIQ will work closely with stockists to resolve warranty items. NewIQ expect the stockist to deal with the end customer in the first instance.

5. Exceptions:

5.1 NewIQ provide a 2yr warranty on all lamps as supplied. The warranty will not apply in cases where:

- the instructions provided with each lamp, and also available by internet link on the base of every lamp, are not adhered to.
- misuse is apparent, e.g. inappropriate use of the lamp as a 'toy'.
- physical damage caused by not following the published relamping procedure.

6. Internet Sales

6.1 In order to protect the consumer, to ensure that appropriate national certifications and electrical safety laws are adhered to, to ensure a suitable hierarchy of after sales service is maintained, and in order to protect the exclusivity of the product, all clients of NewIQ explicitly agree that they will refrain from selling www.littlelampcompany.com lamps through non specialist sales web sites such as Ebay or Amazon.

6.2 Online sales of our range through dedicated specialised retail websites with clear contact numbers and after sales support available for our range are welcomed and encouraged.

7. Postage and Packing

7.1 In order to provide a quality service, clients can choose from 2 order options.

- Standard Carton of 3 Boxes. To maximise shipping volume, and to provide secure and economical packing, NewIQ orders are restricted to order quantities of multiples of 3 boxes. The 3 boxes are packed to a large carton ensuring secure shipment and maximum value of shipping cost per unit to the customer.
- Starter Box. A single Starter Box of limited quantity, with shipping at cost per box, is available for initial orders.
- NewIQ use a variety of shipping services, and will always use a tracked service with the most economical rate available, unless otherwise requested by the client.
- Collection from Belgium is possible by arrangement, normally a 7 EUR collection fee will apply.

8. General

8.1 This policy does not affect your statutory rights. Our policy is based on UK guidance on Distance Selling Regulations and the European Council Directive 97/7/EC, and its UK interpretation.

- 8.2 Further references in relation to your rights:
- Trade Descriptions Act 1968
 - Sale of Goods Act 1979
 - Supply of Goods and Services Act 1982
 - Control of Misleading Advertisements Regulations 1988
 - The Consumer Protection Act 1987
 - Consumer Credit Act 1974

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